


10 Things you need to know about Intelligent Capture

01 Top performers understand that Intelligent Capture is the onramp to Digital Transformation.

78.8 Capture importance score **TOP** performers = 78.8 (out of 100)


56.7 Capture importance score **AVERAGE** performers = 56.7



02 The focus of capture is shifted to the point of information creation.

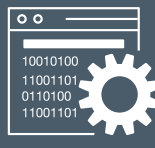
77.5 Early capture score **TOP** performer = 77.5 (out of 100)

58.8 Early capture score **AVERAGE** performers = 58.8




03 **MOST IMPORTANT capture challenges:**

- 18%** The **VOLUME** of new information coming into the organization
- 16%** The **VARIETY** of new information coming into the organization
- 14%** **POOR INTEGRATION** with LOB applications (like ERP and CRM).



04 The biggest capture headaches:

- 17%** email
- 16%** scanned images and documents
- 16%** paper forms



05 Most users take a scan as needed approach to backfile conversion.


45% = scan and capture on demand/as needed

18% Day forward document processing



06 Top 3 capture capabilities:

- 48%** = Extraction of data from forms with fixed structures
- 43%** = Barcode extraction from PDF and other digital documents
- 37%** = Free form extraction of data from unstructured documents




07 Top 2 capture spending priorities over next months:

- 1 - Spending on hosted cloud services
- 2 - Recurring expenses (maintenance, service contracts)



08 **43%** of organizations use “number of batches, documents and pages processed per hour, day, month, year, team or business process” as a key capture performance metric



09 Many organizations have yet to deploy AI and Intelligent Capture capabilities:

58.7 Average AI/Intelligent Capture competency score (out of 100) = 58.7



10 Start at a realistic place – and build a platform and a strategy that can evolve over time:

Consolidate → Automate → Integrate



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